

## **Help for Asylum Seekers-**


### **Migrant Help**

 Free asylum helpline: 0808 8010 503

 [www.migranthelpuk.org/contact](http://www.migranthelpuk.org/contact)

### **Welsh Refugee Council**

- Support for newly granted refugees
- Universal Credit applications
- Housing
- Child Benefit applications
- Asylum support applications (call Migrant Help first)
- Will try to provide an interpreter

 029 2048 9800 open 10am -2pm

 <https://wrc.wales/> or [www.facebook.com/welshrefcouncil/](https://www.facebook.com/welshrefcouncil/)

### **Oasis**

 029 2046 0424


 <http://oasiscardiff.org/> or [www.facebook.com/OasisCDF/](https://www.facebook.com/OasisCDF/)


### **Asylum Justice**

#### **Telephone Advice Service**

 07983 176230 or 07395 959299 *Monday evenings between 6 and 8 pm:*

 07983 176230 or 07752 275065 *Thursday evenings between 6 and 8 pm:*

 Urgent queries at other times to [r.brown@asylumjustice.org.uk](mailto:r.brown@asylumjustice.org.uk)


 <http://asylumjustice.org.uk/> or [www.facebook.com/Asylum-Justice-767683716575208/](https://www.facebook.com/Asylum-Justice-767683716575208/)

## **Red Cross**

 01633 245761

 refugeesupportwales@redcross.org.uk

## **Trinity Centre**

 02921 321120

 enquiries@trinitycentre.wales

 [www.trinitycentre.wales/](http://www.trinitycentre.wales/) or [www.facebook.com/TrinityCentreCDF](https://www.facebook.com/TrinityCentreCDF)

## **Help for EU Nationals-**

### **EU Settlement Scheme Advice & Support- Digital Support**

Free service to support people verifying their identity through the “EU Exit: ID Document check” app and completing their application online.

To make an appointment, please contact We Are Digital:  
03333 445 675

Or


Text the word “VISA” to 07537 416 944

Monday to Friday 9am to 5pm


### **Citizens Advice Cardiff and Vale- EU Citizens Rights Service**


This service supports EU, EEA and Swiss citizens with settled, pre settled status applications and also offers access to wider advice services, including specialist advice.

- Settled status applications
- Pre-settled status applications
- Problems at work, including discrimination and exploitation

 [www.citizensadvice.org.uk/wales/about-us/how-we-provide-advice/advice-partnerships/eu-citizens-rights-service/](http://www.citizensadvice.org.uk/wales/about-us/how-we-provide-advice/advice-partnerships/eu-citizens-rights-service/)

During the Coronavirus outbreak:

 0300 330 9059 to leave a voicemail message and get a call back


 Weekly webinar that clients can sign up to via the following link: <https://bit.ly/2XIGLk8> . The webinar uses visual aids to assist with language barriers. The webinar is an information giving and Q&A session with the option to them receive follow up support with an advisor.

### **The Travelling Ahead Project at TGP Cymru**

The Travelling Ahead project at TGP Cymru offers free advice, advocacy and support to EU/EEA citizens across Wales.

In order to support and advise EU/EEA citizens to stay in the UK after Brexit, they provide free one-to-one application advice for the scheme in home languages.

During the Coronavirus outbreak:

 0808 802 0025 Freephone number can be called at any time – they will respond to enquiries as quickly as possible:

 [travellingahead@tgpcymru.org.uk](mailto:travellingahead@tgpcymru.org.uk)

 [www.travellingahead.org.uk](http://www.travellingahead.org.uk)

### **Newport Mind**

Newport Mind is providing a free service to EU, EEA or Swiss citizens across Wales to support them to apply for settled or pre-settled status in the UK.

During the Coronavirus outbreak:

They are providing support via telephone and email.

 07918 619238 Monday - Friday 9:00am - 5.00pm

 [Aleksandra.karpowicz@newportmind.org](mailto:Aleksandra.karpowicz@newportmind.org)


## **Specialist Immigration Advice –**

### **Newfields Law**

Newfields Law is a law firm based in the centre of Cardiff which specialises in immigration advisory services.

It provides an advisory service to EU citizens and their (EU or non-EU) family members who are based in Wales and wish to submit applications to the EU Settlement Scheme.

As a law firm regulated by the Solicitors' Regulation Authority, Newfields Law advise in respect of all application types, ranging from those which are simple and straightforward to the more complex and non-standard, including challenging Home Office decisions. Newfields Law also works alongside other key organisations, in particular those working with vulnerable groups, to provide support and advice beyond OISC level 1.

 02921 690049

 [info@newfieldslaw.com](mailto:info@newfieldslaw.com)


 [www.newfieldslaw.com/euss](http://www.newfieldslaw.com/euss)

### **Settled**

The Settled website offers interactive support and guidance, and can direct EU citizens to bespoke information.

If you have questions regarding the EU Settlement Scheme or you would like to receive some help with the (pre-) settled status application, please contact them.


If you prefer to speak over the phone you can give your name, contact details, a brief outline of the nature of your query and your preferred language for communication and we will call you back within 48 hours. Their volunteers can speak with you in a range of languages.

 07511 214678

 [info@settled.org.uk](mailto:info@settled.org.uk)

 [settled.org.uk](http://settled.org.uk)

Settled works with Here for Good who can provide specialist immigration advice via their advice line-

 [020 7014 2155](tel:02070142155). Open on Mondays (09:30-11:30), Wednesdays (11:30-13:30) and Fridays (13:30-15:30).


## **Rights of Women**


A telephone advice line which provides legal advice and assistance to women who are vulnerable due to Violence Against Women and Girls (VAWG) to enable them to apply to the EU Settlement Scheme.

This telephone advice line is staffed by women immigration solicitors or barristers who are qualified to give advice up to OISC Level 3.

We can advise on applying to the EU Settlement Scheme including helping you to understand:

- What the EU Settlement Scheme is
- What criteria you need to meet
- How to make an application
- What documents you will need to apply
- What type of status you are eligible for

 020 7118 0267

 <https://rightsofwomen.org.uk/news/rights-of-womens-new-advice-service-for-eu-citizens-and-their-family-members/>

## **Royal Association for Deaf People**

This organisation works with deaf people, particularly those deaf from birth or an early age who use sign language to communicate. A webpage and appointment service is now live for deaf EEA and Swiss citizens and their family members to access support to apply to the Scheme. There are also videos explaining the Scheme in British and International Sign Language.

Applicants can also access the advice services:

 0300 688 2525

 0300 688 2527

 [EU.Settlement.Scheme@royaldeaf.org.uk](mailto:EU.Settlement.Scheme@royaldeaf.org.uk)

 [www.royaldeaf.org.uk/EU.Settlement.Scheme](http://www.royaldeaf.org.uk/EU.Settlement.Scheme)

## **Immigration Solicitors-**

### **OISC-Regulated Immigration Advisers**

If you have any queries regarding securing your immigration status within the UK, consult an Office of the Immigration Services Commissioner (OISC)-regulated immigration adviser. Be sure to check if the adviser charges a fee for their service.

View a register of OISC regulated immigration advisers:



[https://home.oisc.gov.uk/register\\_of\\_regulated\\_immigration\\_advisers/register.aspx](https://home.oisc.gov.uk/register_of_regulated_immigration_advisers/register.aspx)

### **Modern Day Slavery & Human Trafficking**

If you're concerned about someone, don't be afraid to seek help. You can:

- Report it to the police by calling 101 or 999 in an emergency
- Report it to Crimestoppers by calling 0800 555 111 – this is free and anonymous
- Report it to the Modern Slavery Helpline by calling 0800 012 1700 – this is free and confidential
- Report it to BAWSO (an all-Wales support provider to people from Black and Ethnic Minority backgrounds) by calling 0800 731 8147