

Family Gateway Information Team Update

September 2019

Health and Well-being Wales app

Just a reminder, or introduction for those of you who might not be aware. A new app is available developed in collaboration between Welsh Government, Local Government, Third Sector Support Wales and the NHS Wales.



Health and Well-being Wales combines information from [Dewis Cymru](#), [Infoengine](#) and the Health NHS Direct resource directories. It is available to registered users with 'whitelisted' e-mail addresses (currently all Local Authority, CVCs, National Health Service, Police, Fire and Rescue Service, Welsh Government email addresses).

The app contains service details and contact information for over 8,000 local and national organisations, community groups and services on local mobile devices.

The app **does not** require internet connection for day-to-day use. Instead it prompts the user to update information periodically (i.e. when you are able to get Wi-Fi access).

Features

- Ability to 'localise' information for your area – only download what you need.
- Search for services by keyword, category, local authority and/or local area.
- Ability to 'share' information via usual mobile applications including e-mail, text message, Facebook messenger etc.
- Access the 'full' online details in Dewis Cymru when you have an internet connection.
- Ability to 'show' or 'hide' national resources.
- Fully bilingual.
- Compatible with both Android and IOS.
- 'Iaith Gwaith' logo identifies services that can be delivered in Welsh
- Includes service description, target audience, charging information and hyperlinked contact details

Dewis Cymru

Dewis has changed its look and some search methods, take a look by clicking [here](#).

Here is a sample of services recently added or re-published on Dewis Cymru.

Name of service	Summary of service	Link for more information on Dewis
Living Room Cardiff	A community based recovery centre that has an all-addictions approach (e.g. gambling, alcohol, sex, drugs, eating disorder), and welcomes anyone who needs support taking that first step towards recovery or wanting to maintain their ongoing recovery.	Click here
Pobl Care and Support - Cedar House (Supported Housing For Male Victims Of Domestic Abuse)	<p>The project is a short term supported housing scheme that provides a safe place for any male aged over 18 who is experiencing domestic abuse.</p> <p>The scheme cannot at present accommodate any one referred with children needing to be accommodated with them.</p>	Click here
Pobl Care and Support - Janner House And Teal Street Projects (Supported Housing)	The scheme is for single people who are homeless and have been or are currently involved with Criminal Justice Services and are motivated to change.	Click here
Pobl Floating Support Cardiff	<p>This service provides support to people with an identified housing related support need who are referred through Cardiff Supporting People Gateway.</p> <p>To receive support, the person being referred must:</p> <ul style="list-style-type: none"> - Live in Cardiff; - Be aged 16 or over; - Have a housing related issue; 	Click here

	- be vulnerable and unable to access services independently.	
Hafal Family Support Service - Cardiff	The Family Support service is provided by Hafal over a 12-week period for carers of those with enduring mental illness and are in receipt of secondary service (where the cared for is under the care of the Community Mental Health Team).	Click here
Purple Shoots	<p>Purple Shoots Business Lending (“Purple Shoots”) is a not-for-profit microfinance organisation, set up to tackle unemployment and economic problems in the areas where it operates.</p> <p>Those unable to find work and wishing to start their own business.</p>	Click here
Change that Lasts Early Awareness Raising course (CLEAR)	CLEAR is a free short awareness raising course for men in Cardiff (aged 18 or over) who are concerned about their behaviour towards women.	Click here
Cardiff Council - Tenants Contents Insurance Scheme	Provides an easy and affordable way for Cardiff Council tenants and leaseholders to insure their home contents and belongings.	Click here
A Way with Clutter	<p>We work in partnership with community services and individuals to provide the Physical & Motivational Support to individuals dealing with problems of:</p> <ul style="list-style-type: none"> • Hoarding • Clutter, • Home Organising •or just Too Much Stuff. 	Click here

Rathbone Cymru	Rathbone Cymru is a youth charity providing training and qualifications enabling 16-24 year olds to achieve their goals, whether that is a job, a place at college, an apprenticeship, or a work placement.	Click here
Displaced People in Action - Children and Young Persons Project	The Children and Young Persons Project at DPIA delivers a programme of groups and activities for refugee and asylum seeking children and young people, under the age of 18 years. Weekly activities include family play sessions, after-school groups, baby and toddler groups, visits to local places, outings and day trips (during school holiday periods).	Click here

Forthcoming key dates and work that Cardiff Family Advice and Support will be supporting:

- National Autism Show at Cardiff City stadium – Friday 27th September
- Cardiff Council Annual Tenants Conference at City Hall – Friday 18th October

Childcare

Advice recently received from the Care Inspectorate Wales (CIW) has highlighted that while the CIW have permission to share telephone numbers for childminders with “Family Information Services”. Family Information Services (or in our case Cardiff Family Advice and Support) need to obtain specific permission from childminders to provide their telephone numbers to the public.

At present all of the childminders who have “published” records on Dewis Cymru (and subsequently available on www.fis.wales) will have done the necessary work to register, check their details and confirm they are willing for their information to be public. As of 11th September, this accounts for 81 childminders in Cardiff.

I wanted to bring this to your attention as it re-affirms the need for us to **only** be using Dewis Cymru/ www.fis.wales as the source for information about registered and published childcare providers to the public.

If you have access to the backend of Dewis Cymru and can view records which are still in their “pending” state (that might contain information such as phone numbers) **please do not provide this information to the public.**

Childcare at Home Voluntary Approval Scheme Wales

Further to the update in the previous bulletin. Discussions between Welsh Government, DWP and HMRC have identified that, in response to the legal issues that had been identified with the scheme in its existing form, a new scheme will be required.

As an interim arrangement, DWP and HMRC are prepared to honour all tax and benefit payments associated the current scheme in respect of:

- nannies already approved under the 2007 scheme and who wish to renew their approvals
- nannies wishing to be approved for the first time under the 2007 scheme
- existing and new tax and benefit claimants using nannies approved under the 2007 scheme.

For the time being, and until the introduction of a new Welsh Government scheme, which is recognised in UK Government law. Care Inspectorate Wales will continue to operate the 2007 scheme in respect of approvals and renewals.

This decision means that Care Inspectorate Wales are now able to re-open the scheme and start processing both renewals and new applications.

The Gateway information team will continue to liaise with Care Inspectorate Wales to establish how we can build up a detailed picture of who the registered providers of the scheme are in Cardiff.

Childcare Offer

As of 11th September there are 311 childcare providers registered with the [Childcare Offer](#) in Cardiff, details of who is registered (and have completed their Dewis Cymru record) can be found at www.fis.wales